

# Repairs and Calibration pricing



## Repair Charges.

We are able to offer an out of warranty repair service for all of our manufactured products. Products requiring repair should be safely packaged and shipped to us at the following address.

**Soundbyte Solutions (UK) Ltd**  
**Repairs Dept**  
**Unit 3 Newlands Farm**  
**Batcombe**  
**Dorset**  
**DT2 7BG**

Our charges for repair work are as follows.

Return shipping.	£25
Collection and return to us.	£25
Repair Service (per hour) (including unpacking, inspection and repairs)	£60

## Calibration Charges

Charges for calibration will include a visual inspection and firmware update where required.

### Parrot system (1996 – 2024)

1 Handset	£85
2 Handsets	£110
3 Handsets	£140
4 Handsets	£160

### Phoenix (2003-2024)

Phoenix	£170
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### Parrotplus system

Parrotplus	£85
Parrotplus 2	£115

### Noisecube system

Noisecube	£100
Noisecube Plus	£100

### Phoenix 3 (price includes Noisecube as part of system)

Phoenix 3	£180
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